Legal information

We value each and every one of our clients, regardless of the type of account they have. In all cases you will receive maximum and professional service. NSXcrypto Fund LLC (hereinafter referred to as the Company).

The Company provides you with a full and exceptional service and, if the level of your trading account allows and you express a desire, the Company may spend time explaining the mechanisms of Exchange Trading or the basics that allow you to get the skill of reading technical indicators or their possible combinations, as well as you can receive from the Company explanations of the most important factors that have the greatest influence on the financial markets at a given time, i.e. the ABC of financial markets.

Any "Signals", "Strategies", "Tips", "Training", "Video Training Courses", "Webinars" and other recommendations are informational in nature, you make your own decisions, in which we are not your advisor or fiduciary.

Legal aspects

By opening a Trading Account on our Website, you must agree to the Client Agreement, Privacy Policy, and other policies and terms posted on the Website, which are in essence an Irrevocable Offer presented in accordance with the laws of the United States of America. You are obliged to confirm your Trading Account, i.e. to undergo a verification procedure. If necessary, following the results of your Trading, you may request from us a report on your Trading Account transactions for tax reporting purposes in your country of residence.

This site is the property of NSXcrypto Fund LLC, registration number 6255459 Location: Delaware, United States of America RA000602. Company contacts: E-mail: support@nsxcrypto.com

Disclaimer

NSXcrupto does not offer binary options trading. When trading CFDs and forex transactions, as with any financial assets, there is a possibility of partial or total loss of your investment funds. Accordingly, it is strongly recommended that you refrain from investing and trading with funds that you cannot afford to lose in the event of an unfavorable outcome of such trading. In CFD trading and forex trading, the risks of loss are very real. Please make sure that you read our terms and conditions carefully before you start investing in digital options and the forex market. By accepting the terms and conditions of the Agreement, you confirm that you are aware of the risks inherent in CFD and Forex activities, including partial or total loss of invested funds. NSXcrupto (hereinafter referred to as "the Company") believes that when you start trading in the Forex or CFD market, you invest only as much as you can afford. Please read the terms of the Client Agreement, Privacy Policy and any attachments thereto in detail before commencing any transactions. The Company warns that this notice cannot, does not disclose or explain all possible risks and other important aspects related to CFD trading and Forex transactions. This document only explains in general terms the nature of possible risks associated with CFDs and Forex trading. We would like to inform you that the exchange rates on the Website are similar to those set by the Company for the sale of CFDs to clients. In this case the Company is not responsible for their discrepancy with the rates on the market in real time option sales. The Company reserves the right to close trades early if the quotes cannot be updated within 30 seconds. In this case the client is automatically notified of the transaction cancellation by e-mail, and the funds invested in the transaction are returned to the client's account. By accepting the terms and conditions of the Agreement, you assume full responsibility for interaction with the Company within the limits established by law, including compliance of this interaction with the laws and other legal acts of the country of your residence. Please familiarize yourself in advance, before accepting the terms of the Agreement, with the possibility of tax levies on profits from such transactions in your country. The Company is not financially responsible for the results of transactions made by the Client. The Company is also not responsible for losses related to the service of copying transactions of other persons. Each client has the right to open only one trading account on the platform. Profits made on accounts opened in a fictitious name or on several accounts opened by the same person will be canceled and cannot be withdrawn. If one client has opened several trading accounts, profits will be canceled for all open accounts and access to all accounts will be closed for further proceedings. By agreement with the Company, it is possible to restore access to only one of the accounts and transfer funds from the remaining blocked accounts, if there are no illegal actions on the part of the client to gain profit using several accounts. In case of unlawful financial damage to the Company, the Company has the right to withhold from the client's account amounts equal to the amount of costs (legal, operational, etc.) caused by unlawful actions of the Client, including costs caused by disputing payments received from the client with the involvement of third parties. The Company assumes that you are familiarized with the business model of the carried out activity, the result of which is fully subordinated to the choice of a specific direction of movement of asset prices from the initial strike price to a given expiration date. Before executing a trade, you are provided with full information about the trade: the name of the asset, the strike price, the selected price direction, and the investment amount determined by the trader for the specific trade. Any "Signals", "Ideas for trading", "Tips", "Coaching" and other recommendations are informational in nature, you always make your own decisions, in which the Company is not your advisor or confidant. The recommendations we provide do not constitute a direct offer to buy/sell or an invitation to make offers in CFD trading, forex transactions. Every decision you make with us is YOUR independent decision. We do not act as your advisor or fiduciary. You agree that we have no fiduciary obligation to you and shall not be liable for any claims, losses, costs and expenses, including legal fees, that you may incur by following our trading recommendations and any action or inaction you take or fail to take that is caused by our recommendations or information provided by us. Recommendations are based on personal judgment and do not constitute a guarantee. Our market recommendations are based solely on the opinions of our staff. They may or may not be equally consistent with the market positions or intentions of the Company, its affiliates and employees. We provide our recommendations based on information believed to be reliable, but in no way guarantee their accuracy or completeness, nor do we represent that following these recommendations will reduce or eliminate the risk inherent in CFD trading and the forex market. Visitors to our website must first ensure that their interaction with the Company is strictly within the law in force in their country of residence and the restrictions imposed therein. Clients must also be aware of their obligations to pay capital gains taxes in their country. To the fullest extent permissible, the company disclaims all warranties of any kind, express or implied, relating to the site, platform, site content and services, including (without limitation) title, marketability, fitness for a particular purpose, non-infringement of proprietary rights in the course of operations or performance. The Company disclaims all warranties, express or implied, regarding:

● The security, accuracy, reliability, timeliness and performance of the website, its content, platform, services;

● uninterrupted operation of the website, platform and service, no errors or that any errors will be corrected;

● the performance and accuracy, quality, validity, completeness and usefulness of any information provided on the website, platform and services.

Customer Agreement

1. Introduction

1.1. NSXcrupto (hereinafter referred to as the "Company"), which is registered at Delaware, United States of America RA000602 with registration number 6255459, provides the service Personal Cabinet and other support services (hereinafter referred to as the "Services") on the terms and conditions of this public offer (hereinafter referred to as the "Agreement") to any individual or legal entity (except for stateless persons; individuals under 18 years of age; as well as citizens and legal entities of countries where the Company does not provide this service) (hereinafter referred to as the "Customer").

1.2 The following regulatory documents are an integral part of this Agreement: 1. a) Risk Notification; b) Regulations for Non-Trading Operations; c) All other applicable documents posted on the Company's Website and related materials.

1.3 This Agreement and all of the governing documents listed above shall hereinafter be collectively referred to as the "Terms of Business".

1.4 The Terms of Business should be read carefully by the Client, as they define all the terms and conditions under which the Client makes trading and non-trading transactions. By accepting the terms of this Agreement, the Client also agrees to the Terms of Business listed above.

1.5 Client's advance payment under this Agreement and its receipt by the Company shall be considered as unconditional acceptance (acceptance) of the terms and conditions of this Agreement.

1.6 From the moment the Company receives the Client's payment, each transaction made by the Client in myAlpari or on the relevant trading platform(s) becomes subject to the Terms of Business.

1.7 In respect of any transaction in myAlpari or on the relevant trading platform, the Client and the Company act as principals and the Company DOES NOT act as an agent on behalf of the Client. This means that the Client is fully and directly responsible for the fulfillment of any of his/her obligations in respect of any transactions made in myAlpari or on the relevant trading platform. If the Client acts on behalf of someone else, whether that person is identified or not, the Company does not accept them as a Client and shall have no liability to them, unless specifically agreed and agreed.

1.8 Terms and Definitions In this Agreement and other Regulatory Documents

1.8.1. "Payment" - making money by means of payment by the Client to the Company in payment of future expenses

1.8.2. "Base Currency" - the first currency in the currency pair designation, which the Customer can buy or sell for the quote currency

1.8.3. "Balance" - the aggregate financial result of all full completed transactions and operations of depositing/withdrawal of funds from the trading account.

1.8.4. "Bank Card" means a plastic identification means, with the help of which the holder of the bank card is provided with an opportunity to perform payment transactions for goods, services, as well as to receive cash.

1.8.5. "Currency Pair" - an object of a trade operation based on the change in the value of one currency against another currency.

1.8.6. "Website" means the Company's website at nsxcrypto.com

1.8.7. "Client's External Account" - the Client's bank and/or digital account

1.8.8. "Long position" - purchase of an instrument with the expectation of the rate increase. In case of currency pairs - purchase of the base currency for the quote currency

1.8.9. "Identification Data" - for individuals: passport data specified in the Client's Registration Questionnaire; for legal entities: data of registration and foundation documents

1.8.10. "Instrument" means a currency pair, cryptocurrency pair, spot metals, CFDs and other financial instruments

1.8.11. "Client Account" - any account opened by the Client with the Company

1.8.12. "Short position" - sale of an instrument with the expectation of the rate decrease. Applied to currency pairs: sale of the base currency for the quote currency

1.8.13. "Rate" - the value of the base currency unit expressed in the quote currency

1.8.14. "Personal Cabinet" - the Client's cabinet on the Website provided by the Company to the Client on the basis of the Client Agreement concluded between the Client and the Company, which is the Client's individual space on the Website, access to which is protected and is opened after entering a unique login and password

1.8.15. "Margin trading" - trading operations with the use of leverage, when the Client has the opportunity to make transactions for amounts significantly exceeding the amount of funds on the trading account

1.8.16. "Inactive Trading Account" - a trading account of the Client on which no positions have been opened, no pending orders have been placed and no non-trading operations have been performed for 3 (three) consecutive calendar months

1.8.17. "Client's Transactions" - Client's orders and requests to the Company regarding his trading and non-trading operations in myAlpari and trading platforms.

1.8.18. "Open Position" - the result of the first part of a fully completed transaction. As a result of opening a position, the Client's obligations arise:

1. a) make the opposite transaction of the same volume b) maintain funds at least at the level of the required margin (the level may vary depending on the type of account, up-to-date information can be found on the Company's Website).

1.18.19. "Written Notice" - an electronic document (including e-mail, internal mail of the Client Terminal, etc.), an announcement in the section "Company News" on the Website. A written notice shall be deemed received by the Client: 1. a) one hour after it is sent to the Client's e-mail address b) one hour after the announcement is posted on the Website.

1.18.20. "Instruction" - an instruction of the Company's Client to open/close a position, place, delete or change the level of a pending order

1.18.21. "Withdrawal Order" - an order submitted through the Client's Personal Cabinet from the Company's website, the purpose of which is to debit funds from the Client's account and withdraw them to the Client's external account

1.8.22. "Server" - all programs and technical means which are used for processing of Clients' instructions, execution of Clients' orders and for provision of trading information in real time (information content is determined by the Company), taking into account mutual obligations between the Client and the Company according to the relevant Regulatory document

1.8.23. "Spread" - the difference between Ask and Bid quotes expressed in points.

1.8.24. "Trading Platform" - all programs and technical means that provide real-time quotes, allow placing/modifying/executing orders and calculating all mutual obligations between the Client and the Company. In simplified form, for the purposes of these Regulations, a trading platform consists of a server and a client terminal

1.8.25. "Client's Authorized Person": 1. a) a natural person over 18 years of age, who is a citizen and/or tax resident of any country, except for countries where the Company does not provide the specified service, authorized on behalf of the Client to make or receive a non-cash (bank and/or digital) transfer for the purpose of crediting a payment to the Client's account or debiting the Client's account; b) a legal entity or a person of other organizational-legal form established in accordance with the legislation of any country, except for countries where the Company does not provide the specified service

1.8.26. "Emergency situation" - non-compliance of the Company's conditions with the conditions of the counterparty, current market situation, capabilities of the Company's software or hardware, other situations that cannot be foreseen.

2. Services

2.1. In case the Client fulfills all obligations under this Agreement and other Company's Rules, the Company will provide the Client with the opportunity to perform operations provided for by the features of the Personal Account and the Terms of Business.

2.2 The Securities Broker provides the Client with a technological platform and, with regard to the Client's transactions, the Securities Broker only performs execution, not providing trust management or recommendations. The Securities Broker may execute the Client's order or request even though such operation may be disadvantageous for the Client. The Company is not obliged, except as set out in this Agreement and the Terms of Business, to monitor and notify the Client of the status of his trading operation; to send requests for additional margin; to forcefully close any open position of the Client. Unless otherwise specifically agreed, the Company shall not be obliged to attempt to execute the Client's order at quotes more favorable than those offered to the Client through the trading platform.

2.3 The Client is not entitled to request investment / trading recommendations from the Company, as well as other information that can motivate the Client to perform trading operations.

2.4 The Client acknowledges that the Securities Broker at his own discretion may provide information, recommendations and advice to the Client, but in this case the Securities Broker will not bear any responsibility for the consequences and profitability of such recommendations and advice for the Client. The Client acknowledges that in the absence of fraud, willful default or gross negligence, the Company shall not be liable for any losses, costs, expenses and damages of the Client resulting from inaccurate information provided to the Client, including but not limited to the Client's trading information. While the Company reserves the right to cancel or close out any position of the Client under certain conditions described in this Agreement or the Terms of Business, all transactions made by the Client as a result of such inaccurate information or error shall nevertheless remain valid and binding on both the Client and the Company.

2.5 The Company shall not make or perform physical delivery of currency upon execution of any trading operation. Profits or losses on trading operations are accrued/written off from the balance of the Client's trading account immediately after the position is closed.

2.6 The Company, its partners or any of its affiliates may have a material benefit, legal relationship or arrangement in relation to any transaction in myAlpari or on the trading platform; or a material benefit, legal relationship or arrangement that conflicts with the Client's interests. By way of example, the Company may: 1. a) act as principal in respect of any instrument and in its own account by selling or buying an instrument from the Client; b) offer another Client of the Company as a counterparty to a trading operation; c) buy or sell an instrument that the Company offers to the Client; d) advise and provide other services to its partners or other Clients of the Company on instruments or underlying assets in which they are interested, notwithstanding that this conflicts with the interests of the Client. The Client agrees and authorizes the Company to act for and with respect to the Client in the manner the Company deems appropriate, notwithstanding any possible conflict of interest or the existence of any material interest in respect of any transaction in myAlpari or on the trading platform, without prior notice to the Client. The existence of a conflict of interest or material benefit in relation to any operation in myAlpari or in the trading platform shall not affect the service of the Client by the Company's employees.

2.7 The Company may from time to time act on behalf of the Client with those with whom the Company or any of its affiliates has an agreement to obtain goods or services. The Company warrants that such agreements are entered into wherever possible in the best interests of the Client, for example, such agreements allow access to information or some other service that would otherwise be unavailable.

2.8 If the Company enables the Swap- free option for accounts at the Client's request, the Client accepts the terms of this Agreement and that no swap will be charged for any trading account. However, if the Company detects any fraud, manipulation, swap arbitrage or other form of deceptive or fraudulent activity in any trade or all trades in any Swap-free or multiple accounts of the Client, the Company reserves the right, at its sole discretion, to close all open positions in the Client's trading account and to charge or assess a penalty (equivalent to the swap and/or profit amount) on all trades currently and/or previously executed in the account, The Swap-free option can be requested for any trading account or all trading accounts. The Company reserves the right to disable the Swap-free option for any account or all accounts without prior notice to the Client.

2.9 The Company is committed to providing cutting edge services to Clients and the Client in turn undertakes that the Client will use the Services fairly and honestly. The Company maintains a policy of detecting and detecting fraud, or other manipulation, including but not limited to latent arbitrage, unfair scalping and other similar transactions. The Company reserves the right to unilaterally suspend the Client's account and recalculate all open and closed positions to reflect market conditions. In this case, the Company reserves the right to deposit / withdraw funds from the Client's account.

3. Client's requests and orders

3.1 The Securities Broker shall process the Client's requests and orders in accordance with the relevant Terms of Business.

3.2. The Company shall have the right to reject a request or instruction from the Client if any requirement of the Terms of Business has not been fulfilled at the time the Company completes processing of such request or instruction. However, the Company, at its sole discretion, notwithstanding non-compliance with the provisions of the Terms of Business, may accept and execute such request or instruction from the Client. If the Company has complied with the Client's request or instruction and later discovers that any provision of the Terms of Business has been breached, the Company shall be entitled to act in accordance with the relevant document of the Terms of Business.

4. Netting

4.1 For transactions between the Client and the Company, conversion shall be made at the current exchange rates set forth in the Terms of Business.

4.2 If the total amount of the Client's indebtedness to the Company under the Terms of Business is equal to the total amount of the Company's indebtedness to the Client, there shall be a mutual repayment of these obligations.

4.3 If the accrued amount due to either party under the Terms of Business exceeds the accrued amount due to the other party, the party with the higher accrued amount shall pay the excess to the other party and thereupon all payment obligations will automatically be satisfied and carried out.

4.4 The Client is obliged to pay all amounts due, including commission and other costs established by the Company.

4.5 The Client may not assign his rights, assign his obligations or carry out any other act of transfer of rights or obligations under the Terms of Business without prior written notice to the Company. If this condition is breached, any such assignment, assignment or transfer will be void.

5. Payments

5.1 The Customer may transfer funds to the Customer Account at any time.

5.2 Account crediting and debiting operations are regulated by the Terms of Business for non-trading operations.

5.3 If the Client has to pay to the Company an amount exceeding the funds of his account, such amount shall be paid by him within 2 (two) working days from the moment when the Client has this obligation

5.4 The Client agrees and acknowledges that (without prejudice to the Company's other rights to close the Client's open positions and to exercise other remedies for the Client's default under the Terms of Business) if the Client has a monetary obligation to the Company under this Agreement or the Terms of Business and sufficient funds have not been credited to the Client's accounts, the Company shall be entitled to deem the Client in default of payment and the Company shall be entitled to exercise its rights under this Agreement and/or in accordance with the Terms of Business.

5.5 The Client is fully responsible for the accuracy of payments made. If the Company's bank details have changed, the Client is fully responsible for any payments made using outdated bank details from the moment the new information is published in myAlpari.

5.6 Acceptance of funds from the Company's clients by means of payment with cards of international payment systems on the Web site may also be carried out by the Company's official partners, information about which can be found in the Terms of Business for non-trading operations and in myAlpari.

6. Client's funds and interest

6.1 Client's funds shall be kept on the Company's accounts, including segregated accounts opened in the name of the Company for keeping Client's funds separate from the Company's funds. 6.2. The Client acknowledges and agrees that the Company will not pay interest to the Client on the funds placed on the Client's accounts. The Company has the right to pay interest on the Client's funds in cases and amounts established by the Company.

6.3 Use of bonus funds The Company may credit bonuses to the Client's trading account. The amount of the bonus depends on the amount of the Client's deposit or on the terms of the Company's personal offer to the Client, within the framework of which the bonus funds are credited to the Client. Bonus funds credited to the Client's trading account are not a financial obligation of the Company to the Client. Funds on the Client's trading account become available for withdrawal only after the Client has made a mandatory trading turnover on his account. The amount of the mandatory trading turnover is equal to the bonus amount multiplied by its leverage. The bonus leverage is equal to 35, and for bonuses, the amount of which is 50% or more of the total trading deposit of the Client, the leverage is equal to 40. Bonus offers may be limited in terms of validity. Transactions with the result "without income" (if the strike price of the asset is equal to the expiry price) are not counted when calculating the mandatory trading turnover made by the Client. The bonus can be waived or canceled only if there have been no trading operations on the account since the bonus funds were credited. Upon expiration of the bonus offer, the bonus accrued within its framework may be written off from the Client's trading account. The bonus is reset if the balance of the Client's trading account becomes lower than the minimum allowable transaction size.

7. Complaints and disputes

7.1 All complaints and disputes shall be handled in accordance with the relevant Terms of Business.

8. Communications

8.1 The rules of communication between the Client and the Company are defined in the Terms of Business. 8.2. The Client is obliged to give trading instructions only via the Client Terminal. For certain types of accounts there may be a reserve possibility of giving instructions and orders by telephone.

8.3 The Client is obliged to submit requests for crediting and debiting funds only via myAlpari according to the Terms of Business for non-trading operations.

8.4 By accepting the terms of this Agreement, the Client also agrees to receive e-mails from the Company to his personal e-mail address and SMS messages, and the cell phone number registered in myAlpari.

9. Significance of deadlines for fulfillment of obligations

9.1 The time periods for the Client and the Company to fulfill their obligations shall be a material term for all Terms of Business.

10. Cases of non-fulfillment of obligations

10.1 Each of the following events shall constitute an Event of Default: 1. a) the Client's failure to pay any obligation under the Terms of Business; b) the Client's failure to fulfill any obligation to the Company; c) the initiation by a third party of legal proceedings in respect of the Client's bankruptcy or liquidation (if the Client is a legal entity); or the appointment of a bailiff or receiver in respect of the Client or the Client's assets (if the Client is a legal entity); or (if the Client is a legal entity or a natural person) if the Client enters into a debt repayment agreement with the Company. 10.2 Upon the occurrence of an Event of Default, the

Company may, at its discretion, take the following actions at any time, without prior written notice to the Client: 1. a) close all or any of the Client's open positions at the current quote; b) debit from the Client's accounts those amounts that the Client owes to the Company; c) close any Client's account opened with the Company; d) refuse to open new accounts for the Client.

11. Representations and warranties

11.1 The Client represents and warrants to the Company that: 1. a) All information provided pursuant to this Agreement, the Terms of Business and the Client's Personal Account Registration Questionnaire is true, accurate and complete in all respects; b) Understands and accepts that he/she is treated as a Professional Client as defined by MIFID I and MIFID II. As a result, the Company will treat the Client as a Professional Member and the Client expressly waives any rights or defenses arising from the waiver of retail status with the Company; c) expressly acknowledges that the Company is not regulated in any jurisdiction other than the Marshall Islands. As a consequence, the Client acknowledges that the Company cannot offer it the same level of protection as other regulated entities; d) is duly authorized to enter into this Agreement, issue instructions and requests and perform its obligations under the Terms of Business; e) the Client is acting as principal; f) if the Client is an individual, it is the individual who completed the Client Registration Questionnaire, and if the Client is a legal entity, the person who completed the Client Registration Questionnaire on behalf of the Client had full authority to do so; g) all de j) recognizes that the Company does not act as a tax agent in any jurisdiction, therefore any income, profits or losses arising from the Client's trading activities shall be reported by the Client to the relevant tax authorities (if any) independently.

11.2 The Company has the right to recognize any position of the Client as invalid or to close one or more positions of the Client at the current price at any time, at its own discretion in case of violation by the Client of clause. 11.1 of this Agreement.

12. Governing law and jurisdiction

12.1 This Agreement shall be governed by the laws of the USA.

12.2 Customer irrevocably: 1. a) agrees that the courts of the USA shall have exclusive jurisdiction to determine any proceedings with respect to this Agreement b) submits to the jurisdiction of the courts of the USA; c) waives any challenge to a proceeding in any such court; d) agrees never to assert a claim that such venue is inconvenient or unenforceable against Customer.

12.3. Customer irrevocably and to the fullest extent permitted by U.S. law waives, with respect to both itself and its income and assets (regardless of their use or intended use), immunity (whether based on sovereignty or any other similar grounds) from (a) suit, (b) jurisdiction of a court, (c) injunction, writ of execution in kind, or restitution, (d) attachment of assets (whether before or after judgment), and (e) execution or enforcement of any judgment. Client irrevocably and to the fullest extent permitted by USA law agrees that it will not claim such immunity in any action. Customer consents to the satisfaction of court claims and orders, including, but not limited to, with respect to any assets of Customer.

12.4 In case of disagreement, the English version of this Agreement and the Terms of Business shall prevail over the versions of this Agreement and the Terms of Business in other languages.

12.5 The Securities Broker shall communicate with the Client in English, Russian or other languages by mutual agreement, but agreements concluded by the Securities Broker with the Client in English shall have priority over agreements concluded in other languages.

13. Limitation of liability

13.1 The Client undertakes to indemnify the Company against any liabilities, costs, claims, damages that may arise either directly or indirectly due to the Client's failure to fulfill its obligations under the Terms of Business.

13.2 The Company shall not be liable to the Client for any loss, damage, loss, lost profits, lost opportunities (due to possible market movements), costs or damages under the terms of this Agreement, unless otherwise agreed in the relevant Terms of Business.

13.3. The Client may not transfer passwords from the trading platform and myAlpari to third parties and undertakes to ensure their safety and confidentiality. All actions performed in relation to the fulfillment of the Terms of Business and/or with the use of login and password are considered to be performed by this Client. The Company is not responsible for unauthorized use of registration data by third parties.

13.4 The Client acknowledges and agrees that margin trading is highly speculative as outlined in the Risk Disclosure Notice on the Company's website. If the Client does not understand the Risk Disclosure; the Company recommends that the Client seek independent advice or contact his/her introducer. The Client acknowledges and agrees that margin trading may have significant risks, including, but not limited to, legal and financial risks to the extent of causing unlimited losses without any guarantee of preservation of capital invested or generating profits. The Client acknowledges and agrees that margin or non-traded products are suitable only for professional individuals who may incur financial losses by risking their initial deposits and who have the financial security to incur substantial losses without affecting their standard of living.

14. Circumstances of insuperable force (force majeure)

14.1 The Securities Broker, having sufficient grounds for this, has the right to state the occurrence of force majeure (force majeure). The Company will duly take appropriate steps to inform the Client about the occurrence of force majeure. Circumstances of Force Majeure include (without limitation): 1. a) any act, event or occurrence (including but not limited to: any strike, riot or civil commotion, acts of terrorism, war, natural disaster, accident, fire, flood, storm, power, communications, software or electronic equipment failure, civil unrest) which in the reasonable opinion of the Company has caused destabilization of the market or one, or more instruments; b) suspension, liquidation or closure of any market; or imposition of restrictions or special

14.2 If the Company determines that force majeure has occurred, the Company shall have the right (without prejudice to the Company's other rights under the Terms of Business) without prior written notice and at any time to take any of the following steps: 1. a) increase margin requirements; b) close any or all of the Client's open positions at such price as the Company reasonably considers fair; c) suspend or modify the application of one or all of the provisions of the Terms of Business for so long as the existence of the force majeure circumstance makes it impossible for the Company to comply with those provisions; d) take, or fail to take, any action against the Company, the Client and other clients if the Company reasonably considers it appropriate in the circumstances

14.3 The Company shall not be liable for non-fulfillment (improper fulfillment) of obligations if the fulfillment was prevented by force majeure circumstances.

15. Miscellaneous

15.1 In case the Company receives a revocation of payment for a transaction, the Company reserves the right to freeze the current balance of the Client for the amount of the revoked payment until the end of the proceedings on this matter.

15.2 In the absence of trading activity on the Client's account for more than 30 (thirty days), from the moment of closing the last active position, the Company has to charge a fee for the maintenance of such trading account in the amount of 50 dollars per month.

15.3 In case of absence of trading activity on the Client's account for more than 3 (three) months or absence of funds on the Client's account for more than 1 (one) month, the Company has the right to recognize such account as inactive, close it and transfer it to the archive.

15.4 The Securities Broker is entitled to suspend the Client's service at any time, having sufficient grounds for it (prior notification of the Client about it is not obligatory).

15.5 If situations arise that are not described in the Terms of Business, the Company will act in accordance with accepted market practice based on the principles of honesty and fairness.

15.6 The Company's exercise, in whole or in part, of any right, or the failure to exercise any right (whether under this Agreement or by law), shall not be a reason for the Company not to continue to exercise such or any other right under the relevant Regulations or law.

15.7. The Securities Broker may decide to fully or partially release the Client from liability to the Securities Broker for the Client's violations of the provisions of the Terms of Business during the period of its validity or make another Compromise decision. In this case, all violations shall be taken into consideration, regardless of the age of their occurrence, in connection with which the Company may file claims against the Client at any time. The aforementioned circumstances shall not prevent the Company from exercising its other rights under the Terms of Business.

15.8 The Company's rights under the Terms of Business are in addition to those under the Laws of the Marshall Islands.

15.9 The Company has the right to transfer rights and obligations in whole or in part to a third party, subject to due notice to the Client and the successor's agreement to the Terms of this Agreement and the applicable Governing Document.

15.10 If any provision of the Terms of Business (or any part of any provision) is held by a court of competent jurisdiction to be unenforceable, such provision will be treated as a separate part of the Agreement or the Terms of Business and the enforceability of the remainder of this Agreement will not be affected.

16. Amendments and termination

16.1 The Client acknowledges that the Securities Broker has the right to amend and change: 1. a) the provisions of this Agreement or any Terms of Business at any time by notifying the Client of the changes; b) the values of spreads, swaps and dividends specified in the contract specification without prior notice to the Client; c) other trading conditions with a minimum of 1 (one) calendar day's written notice to the Client. Amendments shall come into effect from the date specified in the notice. In the event of force majeure events in the markets, the Client recognizes the Company's right to amend and modify the Terms of Business immediately, without prior notice.

16.2 The Client agrees that no prior notice to the Client is required when the Company introduces new products and services.

16.3 The Client may suspend or terminate this Agreement upon written notice to the Company.

16.4 The Company may suspend or terminate this Agreement immediately by notifying the Client of its intention.

16.5 The Company reserves the right to refuse to provide the Client with the Personal Account service without giving any reasons.

16.6 Termination of the Agreement does not cancel obligations on the part of the Company and on the part of the Client, which have already arisen under this Agreement or the relevant Regulatory document, including in relation to open positions or operations on withdrawal/receipt of funds to the Client's account.

16.7 Upon termination of this Agreement, Client's indebtedness to the Company shall be immediately due and payable, including but not limited to: 1. a) arrears of any payments and commissions; The Client's debt to the Company shall be settled immediately, including but not limited to: a) arrears of any payments and commissions; b) any costs associated with the termination of this Agreement; c) any other losses and expenses in connection with closing a position or in connection with any other obligations of the Company arising at the initiative or through the fault of the Client. Regulations on non-trading operations

1. general provisions

1.1 These Regulations for Non-Trading Operations (hereinafter - the "Regulations") have been developed as part of international cooperation measures aimed at combating financial abuse, detecting and preventing violations of the law, and set forth the procedure for conducting non-trading operations on the Client's account with NSXcrypto (hereinafter - the "Company").

1.2 Non-trading operation - any operation of the Client on depositing funds to the Client's account, withdrawal of funds from the Client's account or internal transfer of funds between the Client's Personal Area accounts. The terms and definitions applicable to these Regulations are specified in clause 17 of the Client Agreement located on the Company's Website. In the event of inconsistency of certain provisions of these Regulations with certain provisions of the Client Agreement and the Terms of Business relating to non-trading operations, the provisions of these Regulations shall prevail. This circumstance does not entail invalidity of other provisions of the above documents.

1.3 Orders (requests) for non-trading operations can be submitted by the Client to the Company only through the Personal Account. All other means of communication specified in clause 3 of these Regulations are intended for interaction between the Company and the Client, as well as for notifications of the Client by the Company.

1.4 When registering a Personal Account on the Company's Website, the Client undertakes to provide correct and reliable information for personal identification in accordance with the requirements of the Client's registration form on the Company's Website and these Regulations. The Client is obliged to inform the Company about changes in his/her identification data in due time.

1.5 To verify the identification data of the Client - natural person, the Securities Broker is entitled to request the following documents from the Client at any time: 1. a) Identity document. A scan or photocopy of the pages of the passport and/or other national identity document in a clearly readable format, indicating the surname and name(s), date and place of birth, passport number, date of issue and expiration date of the passport, the country that issued the passport, and the Client's signature. b) Proof of residence. A high-resolution scan or photocopy of the following documents: utility bill (not older than three months); bank statement confirming the Client's address.

1.6 In order to verify the identification data of the Client - legal entity, the Securities Broker is entitled to request the following documents at any time: 1. a) registration, constituent documents and documents confirming the legal status of the Company and authorization of the signatory on the Client's account.

1.7 The Company reserves the right to suspend non-trading operations on the Client's account if it is found that the Client's identification data is incorrect or unreliable, as well as if the Client has not provided the requested documents.

1.8 The Company collects information to determine whether a newly applied person or an existing Client belongs to persons subject to FATCA requirements. In this regard, the Company may ask the Client to complete one of the self-certification questionnaires on the Company's form, Form W-8, as well as request additional documents and information. The Company may not provide services to persons subject to FATCA requirements for taxation of their foreign accounts.

1.9. The Customer guarantees the legal origin, lawful possession and right to use the funds transferred to the Customer's accounts.

1.10. The Company has the right to amend the provisions of these Regulations unilaterally at any time, 3 (three) working days in advance, notifying the Client of the planned changes by one or more methods described in clause 3.1 of these Regulations. Such amendments shall take effect from the date specified in the notice.

1.11. These Regulations are public and are an integral part of any agreement concluded between the Company and the Client. The contents of these Regulations shall be disclosed without limitation upon request of any interested parties.

2. Doubtful non-trading transactions

2.1 A non-trading operation may be recognized by the Company as doubtful in cases that include, without limitation, the following: 1. a) misuse of funds transfers without using the Company's direct services (without performing trading operations on the trading account, without using investment services); b) unusual nature of transactions that have no obvious economic sense or obvious legitimate purpose; c) circumstances that give reason to believe that transactions are carried out for the purposes of legalization (laundering) of proceeds of crime or terrorism financing; d) failure by the Client to provide information for his/her own identification and documents for the

2.2 A non-trading operation may be recognized by the Company as doubtful based on the analysis of the nature of the operation, its components, related circumstances and interaction with the Client or his representative.

2.3 The Company reserves the right to investigate the nature of doubtful non-trading operations set forth in clause 2.1 of these Regulations, as a result of which to suspend such operations until the reasons for their occurrence are clarified and the investigation is completed.

2.4 In the course of investigation, according to clause 2.3 of these Regulations, the Securities Broker is entitled to request from the Client documents certifying the Client's identity, payment, as well as other documents confirming the lawful possession and legal origin of the funds received to replenish the Client's account.

2.5 Upon detection of doubtful non-trading operations, the Company has the right to: 1. a) refuse to conduct them to the Client by rejecting the relevant application; b) limit the deposit and/or withdrawal of funds on the Client's account in any way at the Company's discretion; c) refund the funds previously credited to the Client's accounts to the same payment source from which the Client's account was replenished; d) debit the Client's account for reimbursed commissions and bonuses credited for the Client's transactions; e) terminate the relationship with the Client.

2.6 The refusal to carry out doubtful non-trading operations, as well as termination of relations with the Client in case of detection of doubtful non-trading operations shall not be the basis for civil liability of the Company for violation of the terms and conditions under the contracts concluded with the Client.

3. Communications

3.1 The Company may use for communication with the Client: 1. a) internal mail of the trading platform; b) e-mail; c) telephone; d) postal mail; e) announcement on the Company's Website; f) notice in myAlpari.

3.2 The Company will use the Client's contact information specified during the Client's registration or changed in accordance with clause 3.4 of these Regulations for prompt communication with the Client to resolve issues on non-trading operations. The Client agrees to accept messages from the Company at any time.

3.3 Any correspondence (documents, notifications, confirmations, announcements, reports, etc.) is considered to be received by the Client: 1. a) after 1 (one) hour from the moment of its sending to the electronic address (e-mail); b) immediately after its sending by internal mail of the trading platform; c) immediately after the completion of a telephone conversation; d) after 7 (seven) calendar days from the moment of mailing; c) immediately after posting an announcement on the Company's Website; e) immediately after posting a notice in myAlpari.

3.4 The Client undertakes to inform the Company about changes in contact information in a timely manner by making appropriate changes in myAlpari or in any other way offered by the Company.

3.5 The Client understands and agrees that in case of incorrect behavior of the Client in communication with an employee of the Company, the Company reserves the right to unilaterally terminate relations with the Client.

3.6 Each non-trading operation of the Client is confirmed by a record in myAlpari in the "Payment History" section. If the Client has found an error in the record in relation to a non-trading operation, the Client shall formulate a claim in accordance with Section 7 of these Regulations.

3.7 If the Client has discovered an error in the record, he/she is obliged to notify an employee of the Company about the error as soon as possible using the contact information on the Company's Website.

4. Payment policy

4.1 Funds are deposited to the Client's account and withdrawn from the Client's account using only those transfer methods available in myAlpari. The amount of commissions and other costs for each transfer method is published in myAlpari and on the Company's Website and may be changed by the Company from time to time.

4.2 The Client understands and agrees that all commissions and other costs (These include commissions and other costs (according to the tariffs) of electronic payment systems or processing centers, through which the transfer method chosen by the Client is performed and passed), related to the performance and passage of the transfer method chosen by the Client, are paid at the Client's expense. The Company undertakes not to charge any additional commissions from the amount of the Client's transfer, except for commissions and other costs provided for in these Regulations.

4.3 Funds are credited to the Client's account on the basis of an application for account replenishment. Withdrawal of funds from the Customer's account is made on the basis of a withdrawal request. Internal transfer of funds to another Client's account is made on the basis of an application for internal transfer of funds. All non-trading orders are executed by the Company within 1 (one) operational day, but not later than the end of the operational day following the day of receipt of the order (or following the day of receipt of funds to the Company's account, if it is an application for account replenishment).

4.4 Applications for non-trading operations, such as an application for account replenishment, an application for withdrawal of funds and an application for internal transfer of funds, are created by the Client in myAlpari and are considered accepted by the Company if they are displayed in myAlpari in the "Payment History" section, as well as in the Company's system of accounting of client applications.

4.5. the Company shall credit the Client's account with the amount credited to the Company's account.

4.6 The funds are credited to the Client's account in the currency of the Client's account, regardless of the currency in which the transfer was made. If the currency of the Client's account differs from the currency of the transfer, the transfer amount is converted at the rate of myAlpari, which is valid at the time of receipt of payment to the Company's account.

4.7 Funds are debited from the Customer's account in the currency of the Customer's account. If the currency of the Customer's account differs from the transfer currency, the amount is converted into the respective currency at the rate of myAlpari at the moment of debiting the Customer's account.

4.8 Currency conversion rates are published in myAlpari and periodically updated by the Company.

4.9 The currency in which the Company accepts transfers for crediting, as well as the currency in which the Company makes transfers to the Client's external account, depending on the method of funds transfer, is specified in the Client's Personal Area.

4.10. The Company reserves the right to introduce restrictions on the minimum and maximum amounts of funds transfer, differentiated depending on the direction of transfer, method and currency of transfer.

4.11. The Company reserves the right to impose restrictions on the maximum number of withdrawal requests and internal transfer requests created in the Client's myAlpari within a day. These limits are published in myAlpari and may be replaced by the Company from time to time.

4.12. If the Company's account receives a refund of funds previously transferred to the Client on the basis of a withdrawal request, the Client's account is credited with the amount of the refund, which was received on the Company's account, and the associated fees and other costs are paid at the expense of the Client by deducting them from the amount of the credited refund.

4.13. If the funds sent to replenish the Client's account by bank transfer are not received on the Client's account within 5 (five) business days from the date of payment, the Client has the right to apply to the Company with a request to investigate the transfer according to clause 7.4. of the Agreement. The Client understands that the investigation may entail commission costs (according to the tariffs of the payment system or processing center), which will be paid at the expense of the Client. The method of payment of costs is decided on an individual basis and can be carried out both by transferring the necessary amount to the Company's accounts and by debiting the amount from the Client's account.

4.14. If the funds sent to replenish the Client's Account by transfer via electronic payment system or bank card transfer are not received to the Client's Account within 2 x (two) working days from the date of payment, the Client has the right to apply to the Company with a request to investigate the transfer in accordance with clause 7.5 of the Agreement.

4.15. If the funds sent to the Client's external account on the basis of a withdrawal request by bank transfer have not been credited to the Client within 5 (five) business days from the date of transferring the withdrawal request to the "Executed" status, the Client may apply to the Securities Broker with a request to investigate the transfer. The Company may provide the Client with a document confirming the fact of sending funds: 1. a) in case of currency bank transfer - a copy of SWIFT document confirming the fact of transfer in foreign currency.

4.16. If the funds sent to the Client's external account on the basis of a withdrawal request via electronic payment system have not been credited to the Client within 2 (two) business days after the withdrawal request has passed to the "Executed" status, the Client may apply to the Company with a request to investigate the transfer. The Company may provide the Client with a screenshot confirming the fact of sending funds to the Client's external account.

4.17. The Client understands and agrees that investigation and ordering of documents according to clauses 4.13, 4.14, 4.15 and 4.16 of these Regulations may entail commission costs (according to the tariffs of the sending bank or Electronic Payment System), which will be paid at the Client's expense. The method of payment of costs is decided on an individual basis and can be carried out both by transferring the necessary amount to the Company's accounts and by debiting the amount from the Client's account.

4.18. The Client may activate the service "Restriction of withdrawal of funds to the Client's bank account only". To activate this restriction, the Client should send a letter to the e-mail address support@nsxcrypto.com. After confirmation of this service, withdrawal of funds from the Customer's Account will be possible only: 1. a) to a bank account registered in the Customer's name; b) by internal transfer to another Customer's account opened within the Customer's Personal Account, provided that the account to which the funds are transferred is subject to similar restrictions on withdrawal of funds only to the Customer's bank account.

4.19. To remove the "Restriction on withdrawal of funds only to the Client's bank account", the Client should use the following procedure: come with identification to the nearest office of the Company and fill in an application for removal of the restriction in any form.

4.20. If during sending of funds the Company's employee made a mistake, which resulted in non-crediting of funds to the Client's external account, the commission costs of resolving this situation will be paid at the Company's expense.

4.21. If the Client has made a mistake in the details when making a withdrawal request, which resulted in funds not being credited to the Client's external account, the commission costs of resolving this situation will be paid at the Client's expense.

4.22. The Client acknowledges that in case of arrears on his/her account, the Securities Broker has the right to repay this debt unilaterally by debiting the funds available on the Client's other accounts within myAlpari, as well as on the accounts of another myAlpari, if the Securities Broker believes that there is a connection of this myAlpari with the Client.

4.23. Transfers made by the Customer to replenish the Customer's account and withdraw funds from the Customer's account shall comply with the requirements and take into account the restrictions set forth in these Regulations, as well as applicable laws and other legal acts of the countries under whose jurisdiction such transfers fall.

4.24. The Company has the right to limit the possibility of non-trading operations in the Client's Personal Cabinet (as well as to suspend the execution of already created orders of the Client) for an indefinite period of time until the situation is clarified in the following cases: 11.a) if the Client violates cl. 11.1 of the Client Agreement; b) in case of elimination of consequences of non-market quotations on trading instruments; c) in case of technical failures occurred at the Company and/or at the Company's authorized agent.

4.25 In case of arrears on the Client's account, the Company has the right to suspend the execution of applications for withdrawal of funds by the Client and internal transfers between the Client's accounts, including those already created before the arrears occurred, until full repayment of the arisen debt by the Client.

5. Methods of funds transfer

5.1 Bank transfer

5.1.1. the Client may use a bank transfer to deposit funds to the Client's account and withdraw funds from the Client's account, if at the time of the transfer the Company works with this method of funds transfer.

5.1.2 The Client may use this method of funds transfer only after submitting a signed Client Registration Form and a copy of his/her passport (the Client must provide the Company's Employee with a scanned copy of his/her passport/ID card and a signed Client Registration Form).

5.1.3. the Client may make a bank transfer to the Company's account only from a bank account registered in the Client's name, or make a transfer without opening a bank account.

5.1.4 Before making a bank transfer for account replenishment, the Client creates an application for account replenishment in myAlpari and downloads an invoice for payment (if a currency bank transfer is selected). The parameters of the invoice, such as the Company's bank details, payment purpose and payment term must be carefully observed by the Customer when creating the transfer. If the Client cannot make a transfer using the payment purpose specified in the invoice, it is necessary to contact an employee of the Company to resolve the issue on an individual basis.

5.1.5. The Company reserves the right to refuse to credit funds received by bank transfer to the Company's account with a payment purpose different from that specified in the invoice, as well as if the transfer was made by a third party on behalf of the Client. In such case the Company shall send the funds back to the bank account from which they were transferred. All expenses related to the return of such transfer shall be paid at the expense of the Client.

5.1.6 The Customer may make an application for withdrawal of funds by bank transfer only to a bank account registered in the name of the Customer.

5.1.7. the Company undertakes to send funds to the Client's bank account in accordance with the details specified in the application for withdrawal of funds, if the conditions of clause 5.1.2 of these Regulations are met.

5.1.8 When transferring funds by bank transfer, the Company indicates the purpose of payment provided in myAlpari. If the purpose of payment changes, the Company shall immediately inform the Client of the new purpose of payment by publishing it in myAlpari.

5.1.9. The Client understands and agrees that the Company is not responsible for conditions and terms of bank transfer execution (standard terms of bank transfer execution are 2-5 working days) by the Client's bank.

5.2 Transfer by bank card

5.2.1 To replenish the Client's account and withdraw funds from the Client's account, the Client may use the transfer by means of a bank card of the international payment system, the type of which is specified in the Client's Personal Office, at any time, if at the time of execution by the Company of the Client's relevant application the Company works with this method of funds transfer.

5.2.2 Acceptance of funds from the Company's clients for transfers by cards of international payment systems through the Personal Account is technically performed by the Company's official partners.

5.2.3 The Client may make a transfer using a bank card registered only in his/her own name. Transfers using third party bank cards are not accepted or executed by the Company. In case of receipt of payment to the Client's account from a third party bank card, the refund is made to the same bank card from which the account was replenished. All expenses related to this refund shall be paid at the expense of the Client or such third party.

5.2.4 When making a transfer with a bank card, the Company has the right to request the following documents from the Client: 1. a) high resolution scan or photocopy of the passport; b) high resolution scan or photo of the bank card (front and back side). The scan / photo of the front side of the card must show the first 6 and last 4 digits of the card number, full name of the cardholder, issuing bank, as well as the expiration date of the card. The scan/photo of the reverse side must bear the signature of the bank card holder and the CVC2 / CVV2 code must be closed. The scan/photo of each bank card used shall be provided on a one-time basis; c) for non-named or virtual bank cards, a scan of the official letter (confirmation) issued by the issuing bank confirming the name of the bank card holder must be provided. The document must contain the bank card number, name(s) and surname of the Customer and the stamp of the bank issuing the bank card.

5.2.5 The Client understands and agrees that when using this method of replenishment the following restrictions are imposed on the Client's account: 5. a) withdrawal of funds and internal transfer of funds from the Client's account will be possible only after 30 calendar days (the restriction from clause 5.2.5 (a) is removed ahead of time in case the Client provides the documents specified in clause 5.2.4 of these Regulations and after their processing by the Company); b) withdrawal of funds from the Client's account will be possible only by bank transfer to the account registered in the Client's name or to the bank card that was used to replenish the Client's account, provided that at the time of processing of the relevant application the Company is working with the

5.2.6. The Customer understands and agrees that the Company is not responsible for the terms of execution of transfer, conditions of execution of transfers by the bank card issuing bank and for circumstances that caused technical failure of transfer, if they occurred not through the fault of the Company, but through the fault of the issuing bank, processing center or international payment system.

5.2.7. Once the funds transferred by the Client using a bank card have been successfully credited to the Client's account with the Company, the Company's obligation to provide the service of crediting the payment amount is fully performed and cannot be disputed.

5.2.8 In exceptional cases the Company may refund a payment received from a bank card. In this case the refund is made to the same bank card from which the account was replenished.

5.3 Internal transfer of funds

5.3.1 The Client may apply for an internal funds transfer at any time, if at the time of the transfer the Company is working with this method of funds transfer.

5.3.2. the Client can make an application for internal transfer of funds to another Client's account opened in myAlpari. Applications for internal transfer of funds to third party accounts are not accepted by the Company.

5.3.3 In case of internal transfer of funds from the Customer's account, which was replenished with a bank card, the withdrawal restrictions shall be transferred to the Customer's account to which the internal transfer is made.

5.3.4. If during internal transfer of funds between the Client's accounts the Company's employee made a mistake, which resulted in crediting of funds to the incorrect account, the amount of the request shall be reimbursed to the Client at the Company's expense.

5.3.5 If the Customer has made a mistake in the account details when making a request for internal transfer of funds, which resulted in crediting funds to an incorrect account, the amount of the request shall not be reimbursed to the Customer.

6. Rules for using myAlpari

6.1 The Client agrees to all clauses of these Regulations on the use of myAlpari.

6.2 Login to myAlpari is protected by a password.

6.3 The Client confirms and agrees that the Personal Account will be accessed by password.

6.4 The Customer fully assumes responsibility for keeping the password and securing it against unauthorized access by third parties.

6.5 All orders executed via myAlpari with password entry are considered to be executed by the Client personally.

6.6 Any person who gains access to the Personal Account by entering a password shall be identified as the Customer.

6.7 The Company shall not be liable for any losses that the Client may suffer in case of theft, loss or disclosure of the password to third parties.

6.8. The Client has the right to change the password for access to the Personal Account on his/her own or use the password recovery procedure. To restore the password for access to the Personal Account, the Client shall send the following documents to the Company's mailing address: 1. a) a copy of the Client's passport; b) a notarized application for password change.

6.9. Deposit requests, withdrawal requests and internal transfer requests are displayed in the Client's Personal Area in the "Payment History" section.

6.10. The Client can see the following statuses of the Application for account replenishment in the "Payment History" section of myAlpari: 1. a) Status "In Processing" means that funds are expected to be credited to the Company's account. b) "Executed" status means that funds have been credited to the Client's account. c) Status "Rejected" means that the request has been rejected. The detailed information on the payment specifies the reason for rejection of the request.

6.11. The Client can see the following statuses of the application for withdrawal of funds from the account, as well as the application for internal transfer of funds in the "Payment History" section of myAlpari: 1. a) Status "In Processing" means that the application is accepted by the Company. b) The status "Executed" means that the funds have been sent to the Client's external account specified in the application or credited to another Client's account with the Company in case of internal funds transfer. c) The status "Rejected" means that the application has been rejected. The detailed information on the payment shall indicate the reason for rejection of the request.

6.12. An application for account replenishment, an application for withdrawal of funds and an application for internal transfer of funds may be canceled by the Client (in the "Payment History" section of myAlpari) until they are executed by the Company.

6.13. Deposit application, withdrawal application and internal transfer application may be rejected by the Company with the reason for rejection.

7. Procedure for investigating transfers and resolving disputes

7.1 In case of a disputable situation, the Client has the right to submit a claim to the Company or send a request for a transfer investigation. Claims and requests shall be accepted within 5 (five) working days from the moment of occurrence of a disputable situation.

7.2 The moment of occurrence of a disputable situation for registration of a claim shall be considered the time of entry in the "Payment History" section of the Client's Personal Area. The time of occurrence of a disputable situation for registration of a request shall be considered the time of occurrence of the event described in clauses 4.13, 4.14, 4.15 and 4.16. 4.13, 4.14, 4.15 и 4.16.

7.3 To make a request for bank transfer investigation, the Customer shall: 1. a) correctly fill in the standard form in the "Payment History" section of myAlpari. b) in case of a foreign currency bank transfer, attach a copy of the SWIFT document confirming the fact of transfer in foreign currency.

7.4 To investigate a transfer from a bank card, the Customer shall: 1. a) correctly fill out the standard form in the "Payment History" section of myAlpari. All requests sent otherwise (on the forum, by e-mail, by phone, etc.) are not accepted for investigation. b) in case of transfer from a bank card: a copy of the identity document, a copy of the bank card.

7.5 To file a claim for non-trading operations, the Client shall correctly fill in the standard form in the Claims section of myAlpari.

7.6 A unique number (TID) is automatically assigned to the request or claim made in accordance with clauses 7.3, 7.4 and 7.5, and a corresponding confirmation is sent to the Client from the Company's e-mail address support@nsxcrypto.com.

7.7 The claim shall not contain: 1. a) emotional assessment of the disputable situation; b) offensive statements; c) profanity.

7.8 The Company has the right to request additional documents from the Client in order to conduct a transfer investigation and consider the claim.

7.9 The Company has the right to reject the Client's claim on a non-trading operation in the following cases: 7. a) the claim was not formalized in accordance with clauses 7.3 and 7.4; b) the claim was sent to the Company in a way other than through the "Payment History" section in myAlpari (on the forum, by e-mail, by phone, etc.); c) the Client has started non-trading operations on internal transfer of funds to his other trading and other accounts in myAlpari.); c) the Client has started non-trading operations on internal transfer of funds to his other trading and other accounts in myAlpari using the funds credited to the Client's account through the disputed non-trading operation, as well as started trading operations using the funds credited to the Client's account through the disputed non-trading operation. d) in other cases stipulated by these Regulations, the Client Agreement and other Terms of Business located on the Company's Website.

7.10. In case of absence of satisfactory outcome of the claim consideration by the Company in accordance with these Regulations, the Client has the right to submit it for further consideration to the authorized bodies in accordance with the current legislation of the USA. NSXcrypto Return Policy

1. GENERAL PROVISIONS

1.1 The Return Policy (hereinafter referred to as the "Return Policy") is an integral and inseparable part of the Terms and Conditions.

1.2 The Refund Policy is developed in accordance with international legislation on combating (preventing) criminal activity, money laundering and terrorist financing.

1.3 The main objectives of the refund policy are: to provide quality services to NSXcrypto's (hereinafter referred to as the Company) customers; to reduce the Company's financial and legal risks; to comply with the principles of anti-money laundering and anti-terrorist financing and KYC/AML policy.

2. GENERAL PRINCIPLES OF THE REFUND POLICY

2.1 The Company has the right to unilaterally block access to the trader's cabinet / suspend trading activity on accounts / cancel requests for deposit / withdrawal of funds or transfer funds back to the sender in case the source of funds or client's activity contradicts AML/KYC Policy.

2.2 If an employee of the Company classifies the client's activity (in particular, deposit/withdrawal of funds) as inappropriate / contrary to the normal use of the Company's services, whether directly or indirectly, having illegal or dishonest intentions, the Company reserves the right to act in accordance with the terms of this document without prior notice to the client. All direct and indirect losses; expenses related to the transfer of funds shall be reimbursed to the Company at the expense of the client.

2.3 In case of replenishment of the client's trading account by bank card, the client is obliged not to ask for the return of funds already credited to the trading account / directly from the bank or card issuer, both during and after the termination of the use of the Company's services. Any such attempt may be considered by the Company as a breach of the Terms and Conditions, which may be the basis for bringing the Client to administrative / criminal liability in accordance with national legislation. In case the Client requests a refund, the Company reserves the right to block access to the Trader's Room / stop trading activity on the Client's accounts and transfer funds back to the Client's trading account / personal account after payment of all services and commission fees.

2.4 In case of an incorrect transfer made by the Client when crediting funds to his trading account, the money is refunded only through the payment methods available in myAlpari. Additional commissions and other charges for each transfer method are specified on the Company's website and may be changed by the Company from time to time.

2.5 The Client agrees and fully understands that the Company does not provide refunds for trading losses for any reason. Privacy Policy

1. the Company's Obligations

1.1 The safety and integrity of the personal data of our Clients, both future and present, and visitors to our website is a priority for us. NSXcrypto (the "Company") is committed to ensuring the security and confidentiality of all personal information received from Customers. The Privacy Policy (the "Policy") explains how the Company collects, uses and protects its Customers' personal information. This Policy does not require you to provide any information other than that already provided to the Company to date if you are our Client or if the Trustees change the terms and conditions of the Company's services.

2. Information we get from you

2.1 In order to open an account, the Company needs to obtain personal data about the Client. This data will also provide a better understanding of your needs and help us to provide you with information about products and services that are most suitable and convenient for you. This data will also be used to improve the quality of consulting our Clients on all arising issues.

3. Personal data received from the Customer

3.1 Personal information that you provide in applications, questionnaires and account opening forms: Your full name, address, date of birth, passport details, personal cell phone number, occupation and position

3.2 Financial information such as your investment experience.

3.3 Documents required for your identification: passport, utility bills and/or bank statement or constituent documents of your Company;

3.4 Documents provided by you to confirm the transfer of funds: payment orders, bank statements, copies of credit/debit cards, etc.

4. use of personal data

4.1 The Company may use your personal data to: 1. a) confirm your identity; b) process your trading and non-trading transactions promptly; c) implement the Company's anti-money laundering policy; d) inform you promptly about the expansion of the Company's services and products that we believe may be of interest to you; e) provide you with other services related to your trading account with the Company; f) maintain a correct registration database of your Client Accounts; g) analyze statistical data in order to offer you products and services of higher quality; h) analyze the Company's data in order to provide you with the best possible services and services; i) analyze the Company's data in order to provide you with the best possible services and services.

5. Cookies

5.1 Cookies - a small piece of data sent by a web server to be stored on the user's computer in the form of a file so that the website can retrieve this information the next time you access it. This file is sent to the web server in an http request each time you try to open a page on the relevant website. Cookies may be used on some pages of our website to provide you with faster and more convenient access. If you do not wish to receive Cookies, most web browsers will allow you to reject them, while still allowing you to visit our website without any restrictions. Cookies are not used to identify visitors to our website.

6. Third parties

6.1 The Company may share. Your identification information to the Company's subsidiaries/affiliates, banks, auditors, agents of the Company, including payment agents, or other trusted organizations and persons (hereinafter referred to as the "Trusted Persons") only for the purpose of processing Your trading and non-trading orders. The Company guarantees compliance with this Policy by the Trusted Persons and taking necessary measures to protect confidential information of the Company's Clients. The Company has the right to provide confidential information about the Client's personal data to third parties, who are not Trusted Persons, only in case of receiving an official request from administrative and/or judicial authorities.

7. Use of information

7.1 By registering an account with the Company, in accordance with this Policy, you consent to the use of your personal data, as well as their processing: collection, recording, systematization, accumulation, storage, clarification (update, change), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, destruction of any information relating directly or indirectly to you, your trading operations and payments.

8. Safety and security

8.1 The Company takes the security of the Client's personal data extremely seriously. The Company takes all necessary actions to protect your confidential data, including maintaining strict security standards when exchanging confidential information within the Company and using leading data storage security technologies.

8.2 The Company uses cryptographic protocol TLS (Transport Layer Security) version 1.2 for protection of Clients' information.

8.3 To make a payment from a plastic card, you fill out a form on the website of the processing center. To exclude the possibility of using this data, it is transmitted to the Company in an abbreviated version (PSI/DSS standard) through a secure connection (see clause 8.2.). The Company does not store complete information about clients' bank cards.

9. Contact information

9.1 If you have any questions related to this Policy, we will be glad to answer them by email: support@nsxcrypto.com AML and KYC Policy The AML and KYC Policy applies to the Company, its partners and Clients and is aimed at impeding and actively preventing money laundering and any other activity that facilitates money laundering or the financing of terrorist or criminal activities. The Company requires its officers, employees and affiliates to follow the principles of this Policy in order to prevent its services from being used for money laundering purposes. The Company defines money laundering as the process by which the true origin and ownership of the proceeds of criminal activity are disguised so that they can be used without suspicion. This can take many forms including: - attempting to turn the proceeds of crime into "clean" money; - processing the benefit of acquisitive crimes such as theft, fraud and tax evasion; - being directly connected to any property, money derived from crime or linked to terrorist activity; and - investing the proceeds of crime in a full range of financial products. The essence of AML and KYC policy includes the necessity for potential clients of the Company to provide a package of documents containing regulated information about his/her identity. This system fulfills several functions at once. On the one hand, KYC enables the Company to: - verify the identity of the client; - enable the security service to determine the degree of risk of the client's involvement in illegal activities; - enable the Company to set a filter regulating the type and number of transactions for a particular client in order to manage its own risks; - enable the Company to track unusual client transactions and, if necessary, initiate their investigation. The minimum identification requirements for opening a new account are listed below. If a customer refuses or is unable to provide the requested information to open their account, the account must be closed: - official name and any other names used (e.g., maiden name); - correct permanent address, verified by one of the official documents - utility bill, tax assessment, bank statement. The date of issue of such document must not be more than 3 months old; - Telephone number, fax number and email address; - Date and place of birth; - Nationality; - Occupation, position held and/or employer's name; - Official personal identification number or other unique identifier contained in an unexpired official document (e.g., passport, ID card, residence permit, driver's license) that has a photograph of the customer. - physically signed application; If the Customer's documents are not in English, such documents must first be translated into English by any official translator at the Company's request, and this translated copy must be duly signed and initialed by that translator and sent along with other relevant documents and photographs of the Customer. Within the framework of AML and KYC policy the Client assumes obligations: - to comply with legal norms, including international ones, aimed at combating illegal trade, financial fraud, money laundering and legalization of illegally obtained funds; - to exclude direct or indirect complicity in illegal financial activities and any other illegal operations with the use of the Website; the Client guarantees legal origin, legal ownership and right to use the funds transferred by him to the Company's Accounts. In the event of suspicious or fraudulent deposits, including the use of stolen credit cards and/or any other fraudulent activity (including any chargebacks or cancelations), the Company reserves the right to block the Client's account and cancel any payments made, as well as to investigate the nature of the suspicious transactions in the Client's account, as a result of which to suspend such transactions until the reasons for their occurrence are clarified and the investigation is completed. During the investigation, the Company reserves the right to request from the Client copies of identification and bank cards used to replenish the Account, payment and other documents confirming the legal ownership and legal origin of funds. The Client is prohibited to use the services and/or software for any illegal or fraudulent action, or for any illegal or fraudulent transaction (including money laundering) in accordance with the laws of the country of the Client's jurisdiction. The Company's refusal to conduct suspicious transactions shall not constitute grounds for the Company's legal liability for non-performance of its obligations towards the Client. When making money deposits, the name of the sender must match the name of the Client specified in the Company's account. No third party intermediation is allowed in this case. Similarly, withdrawals may be made by the Customer by online transfer through the same online transfer system to the same account from where they were transferred. The Company is committed to implementing a strict anti-money laundering policy to ensure that its customers are identified on such suspicions to a certain standard to minimize procedural difficulties for genuine and legitimate customers. To fulfill its commitment to fully assist the government by combating such illegal financial transactions, the Company has an electronic system that fully verifies its customer's identification and can maintain a detailed record of all previous financial transactions. The Company is able to track all suspicious activities and report detailed information to law enforcement agencies in a timely manner. This is why full legal protection is provided to customers who provide sensitive financial data to the Company. The Company also adheres to the AML and KYC policy compliance regime in order to fulfill its formal legal obligations. Keeping in mind the new regulatory guidelines, the due diligence procedure will also include screening of potential employees against terrorist / individual / organization list. The role of employees in the implementation of any AML framework is critical, employees will be required to carry out the stipulated procedures effectively. Employees must maintain strict confidentiality regarding KYC and other AML procedures. If any activity is outsourced to any agency / individual, it will be ensured that they adhere to the principles laid down in this Policy. The Company shall also ensure that its platform is regularly updated with the latest rules and regulations designed to keep a track of money laundering and other criminal financial practices in place. Each division of the Company shall be governed by AML and KYC policies drafted in accordance with local legal requirements. All personal and business records will be retained for a minimum period of time as prescribed by local laws. AML and KYC training is mandatory for all new employees. Existing employees are trained annually. Participation in additional training programs is mandatory for all AML and KYC related employees.